



12 Principles of Servant Leadership

- 1 Listening
- 2 Empathy
- 3 Nurture the Spirit
- 4 Building Community
- 5 Healing
- 6 Awareness
- 7 Calling
- 8 Conceptualization
- 9 Foresight
- 10 Persuasion
- 11 Growth of People
- 12 Stewardship

In a world marked by Volatility, Uncertainty, Complexity, and Ambiguity, Servant Leadership offers a radically different way of leading that nurtures healthy relationships, while staying on the edge of dynamic change. Servant Leaders build better communities and a better society for everyone.

PARTNERING WITH LOCAL GOVERNMENTS TO RECRUIT, ASSESS, AND DEVELOP INNOVATIVE, COLLABORATIVE, AUTHENTIC LEADERS